

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	: Bickerstaff, et al.	Art Unit	: 2143
Serial No.	: 09/471,964	Examiner	: Alina Boutah
Filed	: December 23, 1999	Conf. No.	: 8158
Title	: REAL-TIME PERFORMANCE ASSESSMENT OF LARGE AREA NETWORK USER EXPERIENCE		

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF JUNE 24, 2008

Please amend the above-identified application as follows: